

ORGanizer for Salesforce - Security Statement



Last Updated July 17th, 2023

Security Statement

This document shares the details related to security concerns that usually individuals and companies have regarding ORGanizer for Salesforce.

This document will be constantly updated as soon as new features are released.

Permissions

Here is a list of required permissions (listed in <https://organizer.solutions/fag.html?#permissions>):

- **Read and change data on a number of websites:** This is the list of domains that the ORGanizer needs to be injected into:
 - force.com, salesforce.com, visualforce.com, documentforce.com, salesforce-communities.com: main Salesforce domains, required for the extension to work (session id is got from page cookies)
 - organizer.solutions: This is the main ORGanizer site, used only to get the latest news (it's a public JSON containing some news usually related to bugs or new upcoming releases)
 - api.organizer.solutions: Promo Code verification endpoint. This endpoint is called only after Promo code validation (if user imports a promo code): this feature is used for corporate licensing and is only used to validate the promo code (data exchange is current user's email and promo code, it is exchanged via HTTPs and the user data is further encrypted and not sent in clear)
 - *.googleapis.com: Google analytics, no personal info is acquired and follows Google Analytics rules for event data storage. Google authentication endpoint for cross-browser user identification for validating pro licenses
- **Read your browsing history:** needed to monitor browsing through Salesforce pages
- **Communicate with cooperating websites:** this permission is necessary to enable the Javascript APIs (that you want to explicitly enable from the Options page): no user data is exchanged in any way

- **Read data that you copy and paste:** access to the browser's clipboard (used among all on the custom console plugins to copy Salesforce ID on the clipboard)
- **Manage your downloads:** needed to trigger local file download
- **Know your email address:** needed to get your email address for Promo Code verification (your email address is never sent to anyone but only used to validate your codes, if any)

Encryption

ORGanizer is basically composed by 2 different parts:

- Logins storage
- Enrichment plugins for the Salesforce UI

Logins are stored in the extension's Local Storage, which is an internal Database used by the app to store info.

This storage is not encrypted, that's why users have 2 options to increase security:

- **Set an encryption password:** a unique password is used to encrypt with AES-256 algorithm all passwords. This password is never stored anywhere, that's why if the user loses it, he is required to reset the whole extension. This password is asked any time a user tries to discover a password (using the "key" button on the ORGanizer popup for example). The password is also required at the first access to the extension if the user installs the extension into another laptop or when a user tries to download a backup of all stored logins. For more details in how to enable encryption refer to <https://organizer.solutions/faq.html#encryption>.
- **Don't set encryption:** because of AppExchange rules, the passwords are obfuscated so they are not stored in the local storage in clear. This is not the suggested configuration.

It is possible to configure every login as "synced": this way they may be stored on the *sync storage* (which is another option available in Chrome and Firefox browsers). Data is securely stored on Google and Firefox clouds and accessible only from the user that is owner of the data (no risk that data may be shared with other users).

All the other info needed to make the advanced plugins work (like tab color change or Quick Console, Quick Links, Change Set Helper, and so on - a complete list of all the features can be found at <https://organizer.solutions/faq.html>) are taken from the cookies locally stored in the browser: the code simply grabs the session token required to make the necessary calls to the Salesforce APIs directly from the cookie store, freely accessible by the extension.

Pro User Data (Google Payments)

Users who paid the ORGanizer for Salesforce Pro version using Google Payments Services, do not exchange any info with ORGanizer for Salesforce Licensing Server but only with Google servers (using licensing APIs). This payment method will be completely discontinued in early 2022.

No Salesforce related data is exchanged in any way.

Pro User Data (Gumroad)

Users who paid the ORGanizer for Salesforce Pro version using the new Gumroad service, exchange their email address (via an encrypted channel) with ORGanizer for Salesforce Licensing server (with endpoint api.organizer.solutions): email address is used to validate expiration of the promo code that has been purchased.

No Salesforce related data is exchanged in any way.

Pro User Data (Promo Codes)

Users who paid the ORGanizer for Salesforce Pro version using Promo codes, exchange their email address (via an encrypted channel) with ORGanizer for Salesforce Licensing server (with endpoint <https://api.organizer.solutions>): email address is used to validate expiration of the promo code that has been purchased.

No Salesforce related data is exchanged in any way.

Third Parties

Google Analytics is used to track anonymous usage of ORGanizer for Salesforce Chrome, Brave and Edge versions: there is no relation between data stored on the extension and data sent to Google Analytics service.

From Manifest v3 version (ORGanizer for Salesforce version greater or equal then 10000.9.50) Google Analytics has been discontinued and no analytics data is taken, unless otherwise stated.